

The **Hyatt Plug Panel** enables Guests to easily connect their laptop or personal media devices to the in-room television. Below is a quick-reference operating guide along with some of the most commonly asked questions.

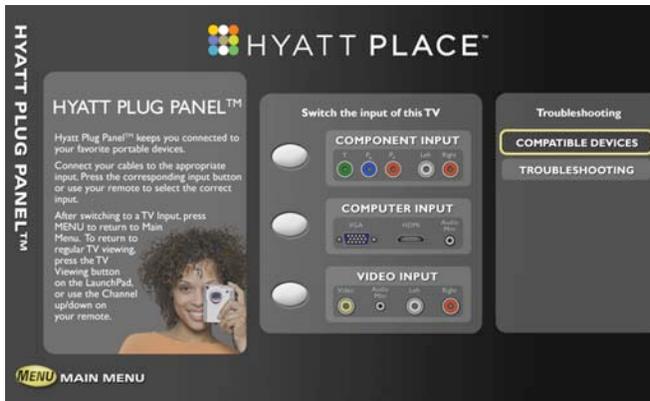
## General Operating Procedures

### Push Button Input Switching:



1. Turn TV on.
2. Connect cables from powered personal AV device to appropriate **Input row** on the **Hyatt Plug Panel**.
3. Push corresponding **Input button** for that row:
  - **Component, Computer, or Video.**
4. To return to regular TV viewing:
  - a. Press **TV Viewing** button on the Plug Panel.
  - b. Press **Channel Up** or **Channel Down** keys on remote, or use the number keys to input the desired TV Channel.
5. Disconnect device cables when you are finished.

### Menu Interactive Input Switching:



1. Turn TV on.
2. Connect cables from powered personal AV device to appropriate **Input row** on the **Hyatt Plug Panel**.
3. Press **MENU** on LodgeNet remote control
4. Select **CONNECTIVITY CENTER** from the Menu to go to the **HYATT PLUG PANEL Input Switching** screen.
5. Select either: **COMPONENT, COMPUTER, or VIDEO** Input corresponding to the input the device is connected to on the front of the Plug Panel. The TV will then change to that input.
6. To return to the **Main Menu** screen, push **MENU** button.
7. To return to **TV**, press the **Channel Up/Dn** button or use the **number keys** on the remote to input the desired TV Channel number.
8. Disconnect device cables when you are finished.

## Troubleshooting

### General

**Q: Why don't I see any video or hear any audio on the TV?**

**A:** First, make sure the correct Input button is illuminated. If not, press the correct Input button. Make sure your personal AV device is powered-on, and you have pressed play to start the media playback. Also, verify that the volume on the AV device is not muted or set very low, or the video playback is paused.

**Q: What should I do if the Plug Panel will not switch to selected Input on TV?**

**A:** Try pushing the TV Viewing button; then push the appropriate Input button on Plug Panel again. If that Plug Panel still will not switch inputs, contact the Front Desk to check and see if it is communicating with Interactive system.

## Component Input



### FAQ

**Q: What if I have poor picture quality?**

A: Check to make sure Component Video connectors are connected to the correct color at the Plug Panel and AV device.

**Q: What if I have no audio in the right (R) channel and poor video quality?**

A: Check to make sure the red Component Video and red Audio connectors are not switched.

## Computer Input



### FAQ

**Q: Why isn't my laptop displaying on the TV?**

A: You may need to activate the "Display Out" on your laptop. This is usually done with a function key (e.g., F4 or F8). Some laptops may have other display management programs through which you can designate your laptop to display on the TV ("monitor") in your room.

**Q: My laptop is not sizing the output to match the TV screen. What should I try?**

A: Change the resolution to 800 x 600 on your laptop:

1. Go to Start, Control Panel, and then Display.
2. Click Settings tab.
3. Change Screen Resolution to 800 x 600.

**Q: When using an Audio Mini cable on my laptop, why is there no (or low) audio, even though the volume is turned up on the TV?**

A: Verify that your laptop does not have Mute turned on, or increase the output volume on your laptop to the desired level.

**Q: When using an HDMI capable device, why is there no audio and/or video?**

A: Make sure correct Input button is illuminated. If not, press correct button. Also, make sure HDMI cable is completely plugged into HDMI jack. If still no audio or video, push the TV Viewing button. Finally try a different HDMI cable.

Note: Some TVs with DVI input require an additional audio cable in order to provide audio.



## Video Input



### FAQ

**Q: When using an Audio Mini cable, why is there no (or low) audio volume even though the volume is turned up on the TV?**

A: Verify that your video player does not have Mute turned on, and/or increase the output volume on your video player.

**Q: Why don't I see any video or hear any audio?**

A: First, make sure the correct Input button is illuminated on the Hyatt Place Plug Panel. If not, press the correct Input button. Also make sure your personal AV device is powered-on and playing.

NOTE: Cables shown may not represent actual cables required. Please refer to the device's owner's manual for specific cable requirements.

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