# Hyatt Place Plug Panel™ Troubleshooting Guide

Connecting your laptop or personal media player to the television is easy with the Hyatt Place Plug Panel. But just in case, here's a quick reference with some of the most commonly asked questions.

General Operating Procedures

1. Turn TV on.
2. Connect cables from your powered laptop or personal media player to appropriate Input row on the Hyatt Place Plug Panel.
3. Push corresponding Input button for that row.
4. To return to regular TV viewing:
   a. Press **TV Viewing** button on the Hyatt Place Plug Panel.
   b. Press **Channel Up** or **Channel Down** keys on your remote, or use the number keys to input the desired TV Channel number.
5. Disconnect device cables when you are finished using the Hyatt Place Plug Panel.

Component
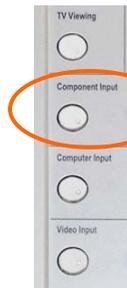
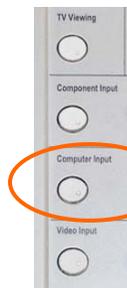| **Sample Device(s)**	**Required Cable(s)**	**FAQ**

Game console

Component cables

Q: What if I have poor picture quality with no audio in the right (R) channel?
A: Check to make sure the red Component Video and red Audio connectors are not switched.

Q: The TV is not showing audio or video. What do I do?
A: First, make sure the correct Input button is illuminated on the Hyatt Place Plug Panel. If not, press the correct Input button. Also make sure your media player is powered-on and is playing audio and/or video. If not, start the player.

Computer

Sample Device(s)	**Required Cable(s)**	**FAQ**

Laptop

VGA and/or Audio Mini cables

Q: Why isn't my laptop displaying on the TV?
A: You may need to activate the display out on your laptop. This is usually done with a function key (e.g., F4 or F8). Some laptops may have other display management programs through which you can designate your laptop to display on the TV ("monitor") in your room.

Q: My laptop is not sizing the output to match the TV screen. What should I try?
A: Change the resolution to 800 x 600 on your laptop:
1. Go to Start, Control Panel, and then Display.
2. Click Settings tab.
3. Change Screen Resolution to 800 x 600.

Q: When using an Audio Mini cable, why is there no (or low) audio volume even though the volume is turned up on the TV?
A: Verify that your laptop does not have Mute turned on, and/or increase the output volume on your laptop.

Q: Why don't I see any video or hear any audio?
A: First, make sure the correct Input button is illuminated. If not, press the correct Input button. Also make sure your laptop is powered-on and you have launched the appropriate media playback software.

Video

	Sample Device(s)	**Required Cable(s)**	**FAQ**

TV Viewing
Component Input
Computer Input
Video Input

DVD player

iPod or other MP3 player

Component cables and/or Audio Mini cable

Q: When using an Audio Mini cable, why is there no (or low) audio volume even though the volume is turned up on the TV?

A: Verify that your video player does not have Mute turned on, and/or increase the output volume on your video player.

Q: Why don't I see any video or hear any audio?

A: First, make sure the correct Input button is illuminated on the Hyatt Place Plug Panel. If not, press the correct Input button. Also make sure your video player is powered-on and playing.

Cables shown may not represent the actual cables required for your device. For specific cable information, please refer to the owner's manual for your device.

HYATT PLACE™

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