

The Virtual Menu

GRAND HYATT DFW



Available exclusively to dinner guests at the Grand Hyatt DFW's Grand Met restaurant, The Virtual Menu is an interactive, visual menu that enhances standard printed menus and provides its users with a unique and innovative meal selection experience. With The Virtual Menu, guests can bring the artistry of each kitchen creation to their table before ever placing an order. By simply touching the vivid screen images, guests can have detailed menu item descriptions and chef recommendations for food and wine pairings at their fingertips. The Grand Hyatt DFW is first in the hospitality industry to use this state-of-the-art technology.

HOW DOES IT WORK?

Using a touch screen interface with vivid images of each menu item, detailed descriptions and chef recommendations, guests can virtually build their own meal. Guests using the program have the option of building their meal from the full menu, or creating something based on a Chef's Recommendation Tour.

Chef's Recommendation Tour – By selecting the Chef's Recommendation Tour, guests are automatically taken to a page with images of the main entrées. When a specific entrée is selected, an enlarged version of that entrée appears. The right side of the screen will reveal the Chef's recommended courses, deserts, wine and other beverages to accompany that specific entrée. For a larger image or more information about the recommended courses or beverages, guests simply touch the corresponding image.

Full Menu – To view the full menu, guests simply touch the full menu option and choose the category they would like to review – appetizers, entrées, deserts, coffee drinks, wine list, etc. Images of each menu item in that category will appear. Guests then select the image of a specific menu item to increase the image size and receive a detailed description.

Wine List – Wine amateurs and aficionados are sure to select the perfect wine for the occasion when accessing vineyard information, taster's notes and wine scores via the The Virtual Menu wine list.

Placing an order – The Virtual Menu option does not replace the superior, personal service provided by the Grand Met's wait staff. It is simply another option to enhance the overall dining experience of Grand Met's guests. After completing a virtual tour, guests place an order with their personal waiter, who is there to make further recommendations and answer questions.

WHEN AVAILABLE: The Virtual Menu is available to Grand Met patrons during dinner service only from 5:30 p.m. – 10:30 p.m.

