



PERSONAL DATA PROTECTION AND PAYMENT SECURITY POLICY

1. PRIVACY STATEMENT ON THE COLLECTION AND USE OF PERSONAL DATA

Hyatt Regency Kotor Bay Resort – Krolbay Ltd. is committed to protecting the personal data of its customers by collecting only the necessary basic data required to fulfill our obligations. We inform customers about how the collected data will be used and regularly provide customers with the option to choose how their data will be utilized, including the option to decide whether or not they want their name removed from lists used for marketing campaigns. All user data is strictly protected and is only accessible to employees who need the data to perform their tasks. All employees of Hyatt Regency Kotor Bay Resort – Krolbay Ltd. and business partners are responsible for adhering to privacy protection principles.

2. PRIVACY STATEMENT ON THE TRANSFER OF PERSONAL DATA

Monri WSPay, as the entity responsible for processing credit card authorization and payment, handles personal data as a data processor and manages the data in accordance with the Law on protection of personal data ("Official Gazette of Montenegro", no. 079/08 from 23.12.2008, 070/09 from 21.10.2009, 044/12 from 09.08.2012, 022/17 from 03.04.2017, 077/24 from 05.08.2024) and General Data Protection Regulation (GDPR) of the European Parliament and Council No. 2016/679, and in compliance with the strict rules of the PCI DSS L1 standard for the protection of data entry and transfer.

3. STATEMENT ON THE USE OF MONRI WSPAY

Hyatt Regency Kotor Bay Resort – Krolbay Ltd. uses Monri WSPay for online payments. Monri WSPay is a secure online payment system that enables real-time payments with credit and debit cards, as well as other payment methods. Monri WSPay ensures secure entry and transfer of card data for both customers and merchants, as confirmed by the PCI DSS certification held by Monri WSPay. Monri WSPay utilizes an SSL certificate with 256-bit encryption and the TLS 1.2 cryptographic protocol, which provide the highest levels of protection for data entry and transfer.



4. STATEMENT ON THE PROTECTION AND COLLECTION OF PERSONAL DATA AND THEIR USE

Hyatt Regency Kotor Bay Resort is committed to protecting the personal data of its customers by collecting only the essential basic data necessary to fulfill our obligations. We inform customers about the use of the collected data, regularly offering them the option to choose whether they wish for their data to be used, including the option to decide whether or not they want their name removed from lists used for marketing campaigns. All user data is strictly safeguarded and accessible only to employees who need the data to perform their work. All employees of Hyatt Regency Kotor Bay Resort and business partners are responsible for adhering to the principles of privacy protection.

5. STATEMENT ON THE PROTECTION OF PERSONAL DATA TRANSFER

Protection of personal data in accordance with the General Data Protection Regulation (GDPR) of the European Parliament and Council No. 2016/679 - Regulation and the implementation of the General Data Protection Regulation.

Monri WSPay, as the processor of credit card authorization and payment processing, handles personal data as a data processor and processes personal data in accordance with the General Data Protection Regulation (GDPR) of the European Parliament and Council No. 2016/679, and in compliance with the strict rules of the PCI DSS L1 regulation on data protection during input and transfer.

