

## 2020 Safety Guidelines

Hyatt Regency Morristown is committed to caring for our guests, colleagues and customers, as your safety and well-being is always a top priority.

We continue to closely monitor the COVID-19 situation, remain vigilant, follow procedures and protocols developed in consideration from various health organizations including the World Health Organization (WHO), U.S. Centers for Disease Control and Prevention (CDC), local authorities and other leading organizations and experts.

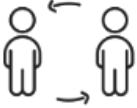
As part of Hyatt's Global Care and Cleanliness Commitment below are some of the steps we are taking to ensure your health and well-being so you can enjoy your stay:

### DISINFECTING & CLEANING



Disinfecting of high-touch surfaces in areas such as lobbies, guestrooms, restaurants, meeting/event public spaces, public restrooms, elevator buttons and employee areas. Our management team will be ensuring we are adhering to all operational guidelines and protocols.

### SOCIAL DISTANCING



Social distancing of 6 feet will be required in all public areas and meeting space. There will also be social distancing signage and floor decals displayed throughout the hotel.

### HYGIENE



Colleagues will be required to adhere to proper hygiene practices including frequent hand washing, use of alcohol-based hand sanitizer, and gloves. There will also be hand sanitizer stations placed throughout the hotel for all guests.

### RESTAURANTS



Our restaurant and in-room dining options are currently unavailable. We are offering a comprehensive guide to all the dining options available in downtown Morristown at the Front Desk.

### MEETINGS & EVENTS



Event capacities have been modified to allow proper social distancing. Meeting room layouts will be tailored to each event in order to ensure distancing and a quality experience.

### TEMPERATURE CHECKS

Temperature checks will be conducted on all colleagues entering the property.



### ARRIVAL EXPERIENCE

Self parking is available for all guests. Guests should check-in and unload luggage at our Front entrance prior to parking. Our front desk check in area has been fitted with safety glass to ensure safe distancing. You will also have the option for key-less entry by using your World Of Hyatt app for World of Hyatt members.



### FACE MASKS

Face masks are required by all guests throughout the public areas of the hotel; including meeting/event space, lobby, guest corridors, and elevators. All colleagues are required to wear a face mask while on property at all times.



### GUESTROOM

Each guestroom will be cleaned with CDC approved disinfectants with further guidance from our partners at EcoLab. For the safety of our guests and colleagues, housekeeping daily service can be arranged at the front desk. Simply dial "0" for contactless room-delivery of any needs you may have. Guests can utilize their own phone as a guest key and as the TV remote, ask the front desk how!



### LOCAL ATTRACTIONS

Please see the front desk with recommendations and ideas for fun outdoor activities.

