

Dog-Friendly Stay: Frequently Asked Questions

Park Hyatt Melbourne

Are pets allowed at Park Hyatt Melbourne?

Yes – we welcome guests travelling with **dogs only**. A maximum of **two dogs per room** is permitted.

Are there restrictions on dog breeds or types?

Yes.

- Dogs must be **at least 6 months old** and **fully vaccinated**.
 - Breeds declared as *restricted* under the **Domestic Animals Act 1994 (Victoria)** are **not permitted**. View restricted breeds [here](#).
 - No weight limits apply.
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What fees apply for bringing my dog?

- **A\$175 per night, per dog** (non-refundable pet fee)
 - **A\$100 per night refundable deposit** at check-in
 - **A\$300 cleaning fee** may apply if deep cleaning is required due to excessive mess or damage
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What is included for my dog?

Each dog receives:

- A plush dog bed
 - Food and water bowls
 - A welcome treat
 - In-room pet dining menu
 - Access to designated pet relief mats
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Do assistance dogs follow the same policy?

No. Certified assistance animals (e.g. guide dogs, hearing dogs) are **exempt** from all pet-related restrictions and fees.

They will not receive the pet amenities provided under the dog-friendly program.

Accepted identification includes:

- An accredited assistance dog ID card
 - A government-issued public transport assistance animal pass
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Where can my dog go in the hotel?

Dogs must be **leashed or carried** in all public areas.

They are **not allowed** in:

- Food and beverage outlets
 - Spa and wellness areas
 - Pool and fitness centre
 - Meeting and event venues
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Can my dog stay in the room alone?

No. Dogs must **never be left unattended**. Housekeeping and other services will not be provided if a dog is in the room and unsupervised.

What are my responsibilities as a dog owner?

Guests must:

- Supervise and leash or crate dogs at all times
 - Clean up after dogs (waste bags are available)
 - Prevent barking or disruption
 - Keep dogs off hotel furniture (beds, sofas, bathtubs)
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What if my dog causes damage or creates a mess?

You are fully responsible. Charges may apply for:

- Odours, stains, or deep cleaning
 - Chewing or scratched surfaces
 - Excessive shedding or waste
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How does check-in work for dog-friendly rooms?

- Notify the hotel in advance
 - Complete a pet registration form at the Front Desk
 - You'll receive an overview of dog-friendly amenities and hotel guidelines
 - Your room will be inspected at check-out for any pet-related issues
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Can the hotel cancel my dog's stay?

Yes. The hotel reserves the right to refuse or terminate dog stays if:

- A dog shows **aggressive or unwell behaviour**
 - Hotel policies are **not followed**
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Need dog-friendly tips in Melbourne?

Charlie, our resident pooch, and the Concierge team are happy to recommend **nearby dog-friendly parks, cafés, and trails**.