

Grand Hyatt Washington is committed to upholding the highest standards of cleanliness in an effort to ensure our colleagues and guests enjoy a healthy, safe and comfortable environment.

Guided by its purpose of care, Hyatt recently announced a multi-layered Global Care & Cleanliness Commitment to further enhance its operational guidance and resources around colleague and guest safety and peace of mind.

The way we host meetings are changing during this time. Our Sales and Event Planning Managers will work with you to create a setting that is comfortable while adhering to health and safety measures put in place by Hyatt and the District of Columbia. These measures include:

- All banquet and set-up teams to wear disposable gloves and protective masks
- Meeting Room Sets:
 - Theater style seating: to allow proper social distancing
 - Classroom Set: maximum of two guests per six-foot table
 - U-Shape Set: maximum of two guests per six-foot table
 - Conference Set: maximum of two guests per six-foot table
 - Banquet Round Set: maximum of six guests per six-foot round or five guests per five-foot round
 - Reception Set: all tables set at a minimum of six feet apart with no more than two chairs per cocktail round
 - Hand sanitizer provided at each table
 - Hand sanitizer stations at meeting room entry points and throughout meeting space levels
 - Increased frequency of cleaning and sanitizing all high touch AV equipment (microphones, monitors, lecterns, remote controls, headsets, flipcharts, etc.)
 - Increased frequency of cleaning and sanitizing all high touch event venue equipment (chairs, tables, linen, lecterns, trash receptacles, water stations, easels, amenity containers.)
 - Discontinued paper/pad and pens at each table setting
- Food and Beverage:
 - Rolled silverware presentation
 - Snacks eliminated at the registration desk
 - Replace tabletop shared condiments with individually packaged items or hotel colleagues offer to serve with gloved hands
 - Suggested plated service when possible
 - If providing buffet service, hotel colleagues must serve food from the buffet with gloved hands eliminating self-service
 - Sneeze guards on all buffets if providing buffet service
 - Hand sanitizer stations at all buffet entry points

We are committed to making your event successful and our team is here to work with you on creative solutions while maintaining health measures. We want you to feel confident in the care we are providing, and we want to reiterate that your safety and wellbeing remain our highest priority.