

SUSTAINABILITY POLICY

Grand Hyatt Singapore is committed to achieving best-practice environmental and social sustainability and has partnered with EarthCheck, the world's leading benchmarking and certification provider for the tourism industry.

Located in the heart of Orchard Road, Grand Hyatt Singapore features 699 guestrooms and suites, a variety of wellness and recreational facilities, and multiple dining and event venues. As a large urban property, we recognize that our operations can have environmental and community impacts if not responsibly managed. To address this, Grand Hyatt Singapore has implemented an Environmental Management System that meets the requirements of the EarthCheck Company Standard.

Caring for the environment is part of Hyatt's purpose – to care for people so they can be their best. Grand Hyatt Singapore is committed to integrating this purpose into all aspects of our environmental and social sustainability efforts.

To support this commitment, the hotel undertakes annual benchmarking assessments and strives for continual improvement. Key areas of focus include responsible sourcing, energy and water conservation, waste reduction, and maintaining a safe, healthy, and inclusive workplace. Recent enhancements – including the transition to 100% renewable electricity, the installation of an in-house water filtration and bottling system, and the adoption of a fully automated food-waste processing system – reflect our commitment to long-term sustainable operations.

Grand Hyatt Singapore will comply with all relevant legislation and regulations and aims to achieve international best practice. The Assistant Director of Engineering has been appointed as the hotel's EarthCheck Coordinator, responsible for overseeing sustainability performance and coordinating initiatives across departments.

Wherever possible, the hotel will employ and empower local colleagues and source sustainable products and services in line with Fair Trade principles.

We encourage all colleagues to communicate our commitment to environmental and social sustainability to guests, suppliers, and contractors, and to support the hotel's efforts through daily actions and responsible decision-making.



Edouard Demptos
General Manager

17 November 2025

NOTE: This policy is a public document and will be reviewed annually.