

## Grand Hyatt Melbourne Sustainability Policy (May 2024)

### Grand Hyatt Melbourne scope statement

Grand Hyatt Melbourne is a luxurious 5-star hotel situated in an inner city environment located at 123 Collins Street, Melbourne. (-37.815205, 144.969818)

Boasting 33 floors, it offers 546 rooms and suites, a gym, indoor pool, spa and sauna and an award-winning restaurant. The hotel is conveniently located near the city's high-end fashion boutiques, great dining options, and is within walking distance to many of Melbourne's premier tourist spots, including sporting venues, theatre districts, and corporate offices.

The closest water body is the Yarra River. It flows 242 kilometres west from its source on Mt Baw Baw, through the Yarra Valley which opens out into plains as it winds its way through Great Melbourne, before reaching Port Phillip Bay.

### Our Policy Statement

Grand Hyatt Melbourne is committed to manage an innovative and sustainable hotel that provides our guests with authentic and comfortable accommodations, protect the natural environment and respect the principals of our local community.

We believe that it is our shared responsibility to combine astute asset management with a passionate commitment to genuine and strategic stewardship of the environment. Providing the needs of today with out any detriment to future generations.

We engage and motivate our fellow colleagues to be Hyatt ambassadors, work with our suppliers to develop and provide innovative products and solutions. To offer our guests unparalleled service in surroundings that positively contribute to the community and the environment.

At Grand Hyatt Melbourne, we are committed to fair trading practices and pledge to source products, equipment, consumables, and services that align with our sustainability commitments wherever possible.

### Our Environmental Objectives

In implementing this policy we will:

- Ensure that environmental considerations form part of our business planning and decision-making processes;
- Promote a culture of responsible environmental management;
- Protect the natural environment and social surroundings, preserve biodiversity, reduce carbon emissions and minimise waste;
- Comply with applicable environmental laws and aspire to higher standards within the business;
- Continually improve our environmental performance;
- Communicate openly and transparently with our owners on environmental matters;
- Engage the community in environmental initiatives aligned with our business values;
- To meet the 2030-Environmental Goals set out by Hyatt.

### Our Environmental Responsibilities

Environmental leadership and adherence to Grand Hyatt Melbourne Environmental Policy is the responsibility of all Grand Hyatt Melbourne employees, its contractors, suppliers and vendors.

## Sustainability Commitment

Grand Hyatt Melbourne will:

- Demonstrate its commitment through the successful implementation of energy conservation programs;
- Purchase an increasing component of energy from ecologically sustainable resources;
- Incorporate ecologically sustainable development principles into daily operations including business plans, purchasing, leasing arrangements and guest accommodation practices;
- Encourage hotel employees to facilitate and enhance decision making processes aimed at preventing pollution by reducing, reusing, repairing and recycling resources;
- Foster an responsible environmental culture throughout the hotel by the involvement and awareness of hotel staff and guests
- Comply with all applicable Australian Government, State and Territory legislation, regulations, policies and initiatives

As part of our World of Care platform, Hyatt is committed to advancing environmental actions so that destinations around the world remain vibrant for our guests, colleagues, and communities.

- **Climate Change and Water Conservation:** Accelerate climate and water action by elevating efficiency measures, prioritizing water conservation in drought-prone areas, and increasing the use of renewable energy and grey water.
- **Waste and Circularity:** Reduce waste generated at properties – including food waste and single-use items – and increase recycling and composting.
- **Responsible Sourcing:** Increase responsible sourcing of products and services associated with concerns for climate change, deforestation, human rights, waste, public health, resource scarcity, biodiversity, and animal welfare.
- **Thriving Destinations:** Prioritize the vitality of our global communities by respecting local natural resources and cultural heritage, helping to protect biodiversity and animal welfare, addressing water risks, minimizing pollution, and advancing climate resilience.
- Colleagues are encouraged to identify individual actions that will contribute to the advancement of these priority areas

Signed off by,



Fredrick Arul  
General Manager