

SUSTAINABILITY AND ENERGY EFFICIENCY POLICY

Grand Hyatt Manila is a 461-room hotel located in Bonifacio Global City, in the City of Taguig, National Capital Region (NCR). The hotel provides 7 food and beverage outlets, 12 event spaces, 2 outdoor pools, a fitness center and spa.

At Grand Hyatt Manila, we recognize the critical importance of sustainability and energy efficiency in achieving healthier environment and a thriving community.

We are committed in reducing our environmental impact by promoting of responsible use of resources through energy-efficient practices, as well as implementation of innovative solutions. This commitment is an integral part of our values; influencing our operations, decision-making processes, and long-term strategic goals.

We are guided by our corporate sustainability framework, the World of Care, giving emphasis to our focus areas and long-term goals, such as:

Energy and Water Efficiency, Responsible Sourcing, Waste Reduction, Caring for the People, Thriving Destination, Proper Reporting, Marketing and Storytelling.

To create a culture of sustainability:

- We are committed to continuous improvement by measuring of our key performance indicators (KPIs), through leveraging of our internal tracking platform, EcoTrack, and the EarthCheck Program. Our KPIs will be continuously measured and reviewed annually, through our Sustainability Team, thus, improving our hotel's operational sustainability performance.
- We are committed to promoting eco-friendly sourcing by collaborating with local and fairtrade suppliers who prioritize sustainable materials and environmentally responsible practices.
- We are dedicated to attracting, retaining, and developing high-performing, talented, and engaged associates from diverse backgrounds and perspectives, with a special focus on hiring and empowering local talent.
- We will continuously empower and educate our associates, guests, and stakeholders, fostering innovation and creativity to embed sustainable practices throughout our organization.
- We will partner with local communities, organizations, and stakeholders to champion sustainability initiatives.
- We will ensure compliance with relevant regulations, and internationally recognized standards.

We will diligently monitor our environmental impact, set measurable targets, and report our progress regularly. Our dedication to sustainability and energy efficiency will be reviewed periodically to ensure continuous improvement and alignment with best practices.

Approved by:

ROGER HABERMACHER
General Manager

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