

# SUSTAINABILITY AND ENERGY EFFICIENCY POLICY

Grand Hyatt Manila is a 461-room hotel located in Bonifacio Global City, in the City of Taguig, National Capital Region (NCR). The hotel provides 7 food and beverage outlets, 12 event spaces, 2 outdoor pools, a fitness center and spa.

At Grand Hyatt Manila, we recognize the critical importance of sustainability and energy efficiency in achieving healthier environment and a thriving community.

We are committed in reducing our environmental impact by promoting of responsible use of resources through energy-efficient practices, as well as implementation of innovative solutions. This commitment is an integral part of our values; influencing our operations, decision-making processes, and long-term strategic goals.

We are guided by our corporate sustainability framework, the World of Care, giving emphasis to our focus areas and long-term goals, such as:

**Energy and Water Efficiency, Responsible Sourcing, Waste Reduction, Caring for the People, Thriving Destination, Proper Reporting, Marketing and Storytelling.**

To create a culture of sustainability:

- **We are committed to continuous improvement by measuring of our key performance indicators (KPIs), through leveraging of our internal tracking platform, EcoTrack, and the EarthCheck Program.** Our KPIs will be continuously measured and reviewed annually, through our Sustainability Team, thus, improving our hotel's operational sustainability performance.
- **We are committed to promoting eco-friendly sourcing by collaborating with local and fairtrade suppliers who prioritize sustainable materials and environmentally responsible practices.**
- **We are dedicated to attracting, retaining, and developing high-performing, talented, and engaged associates from diverse backgrounds and perspectives, with a special focus on hiring and empowering local talent.**
- **We will continuously empower and educate our associates, guests, and stakeholders, fostering innovation and creativity to embed sustainable practices throughout our organization.**
- **We will partner with local communities, organizations, and stakeholders to champion sustainability initiatives.**
- **We will ensure compliance with relevant regulations, and internationally recognized standards.**

**We will diligently monitor our environmental impact, set measurable targets, and report our progress regularly.** Our dedication to sustainability and energy efficiency will be reviewed periodically to ensure continuous improvement and alignment with best practices.

*Approved by:*

**ROGER HABERMACHER**  
General Manager