

Grand Hyatt Macau Sustainability Policy

Grand Hyatt Macau is committed to continually improving environmental and social sustainability through a partnership with EarthCheck.

Grand Hyatt Macau is located within the City of Dreams in Cotai. The hotel includes 791 rooms and suites, 3 food and beverages outlets, 15 individual function areas for meetings and events, 40-meter outdoor swimming pool, 1 spa with 15 treatment rooms and 1 fitness centre.

At Grand Hyatt Macau, we recognize the potential negative impacts our activities may have on the environment and community, if not properly managed. Hence, we are committed to advancing sustainability actions so that our destination and communities remain vibrant and resilient.

We are committed to continual improvement with active measurement of metrics such as energy, water consumption and waste generation through an internal tracking platform – EcoTrack, and a partnership with EarthCheck, the world's leading scientific benchmarking certification and advisory group for travel and tourism.

The EarthCheck programme requires reporting our performance to benchmark our hotel against regional average and leaders in the hotel sector. The programme is built on a continual improvement model and will aid us in achieving best practices in our operations. We have appointed the Director of Engineering as our EarthCheck Coordinator, and along with our hotel's ESG Committee, they will be responsible for reviewing and improving the hotel's sustainable performance.

In addition, World of Care, our corporate Environmental, Social, Governance (ESG) framework, guides our focus areas and goals. Defined by understanding what is important to our colleagues, guests, customers, owners and communities, our ongoing engagement with these stakeholders and our broader supply chain enables us to continue to evolve our strategy to address emerging needs.

Grand Hyatt Macau will comply with all relevant regulations and permits, and aim to achieve international best practice. We prioritize sourcing products that have ascertained third-party certifications such as the Marine Stewardship Council (MSC), Aquaculture Stewardship Council (ASC), Forest Stewardship Council (FSC), Rainforest Alliance, Fairtrade certification, among others. We support our local community by ensuring that employment and procurement opportunities are fairly provided to strengthen local economies.

Signed



Mr Timothy Bruce
General Manager, Grand Hyatt Macau

Date: *22 August, 2025.*

Note: This policy is a public document and will be reviewed annually