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FOR IMMEDIATE RELEASE

GRAND HYATT DENVER HAS ACHIEVED GBAC STAR™ FACILITY ACCREDITATION AS PART OF HYATT'S GLOBAL CARE & CLEANLINESS COMMITMENT

Denver, CO (October 16, 2020) – Grand Hyatt Denver announced today that it has achieved Global Biorisk Advisory Council® (GBAC) STAR™ accreditation – the gold standard for prepared facilities. Guided by Hyatt's purpose, to care for people so they can be their best, Grand Hyatt Denver's top priority for welcoming guests and colleagues is doing so with their health and wellbeing in mind. Under the guidance of GBAC, a Division of ISSA, the worldwide cleaning industry association, Grand Hyatt Denver has been recognized for implementing stringent protocols for cleaning, disinfection and infectious disease prevention on property.

GBAC STAR accreditation is part of Hyatt's Global Care & Cleanliness Commitment, which builds on Hyatt's existing rigorous safety and cleanliness protocols and includes requiring a GBAC STAR cleanliness and training accreditation at each Hyatt hotel globally, a trained Hygiene & Wellbeing Leader or team at all hotels, and a cross-functional panel of trusted medical and industry advisors—including experts from Cleveland Clinic—to help Hyatt fine-tune safety protocols and consider various aspects of the entire hotel experience.

"Hyatt was the first hospitality brand to commit to GBAC STAR accreditation earlier this year and Grand Hyatt Denver is proud to earn this recognition," said Ed Bucholtz, general manager, Grand Hyatt Denver. "Our team members received training as part of this process. In addition, Hyatt's multi-layered Global Care and Cleanliness Commitment further enhances operational guidance and provides resources around colleague and guest safety and peace of mind."

GBAC STAR offered Grand Hyatt Denver expert-led training and assessed its readiness for bio-risk situations. GBAC STAR validates that Grand Hyatt Denver implements best practices to prepare for, respond to and recover from outbreaks and pandemics.

To achieve GBAC STAR™ accreditation, Grand Hyatt Denver was required to demonstrate compliance with the program's 20 core elements, which range from standard operating procedures and risk assessment strategies to personal protective equipment and emergency preparedness and response measures. Accreditation will be complemented with regular internal and third-party auditing. Learn more about GBAC STAR accreditation at www.gbac.org/star.

For more information or to reserve a stay at Grand Hyatt Denver, please visit <https://denver.grand.hyatt.com> or call (888) 591-1234. More information on Hyatt's Global Care and Cleanliness Commitment can be found here: hyatt.com/care-and-cleanliness.

About Grand Hyatt Denver

Grand Hyatt Denver is ideally located one block from the 16th Street Mall featuring the annual downtown Denver New Year's Eve firework displays at 9:00PM and midnight. Grand Hyatt Denver's unique lobby features linear stacked fireplaces set in chiseled stone on a 29 foot high wall, a focal point for arriving guests. It is walking distance to some of the Mile High City's best attractions and provides 516 spacious accommodations. Each boasts complimentary high-speed Internet access, well-lit work stations, furnishings designed for comfort and the Hyatt Grand Bed. Grand Hyatt Denver offers one of downtown Denver's only rooftop jogging tracks and tennis courts, a complement to its indoor pool that adjoins a 24-hour health club, all of which are free to Hyatt guests. The hotel features Courier . market | bar | kitchen as well as in-room dining which is available around the clock. Included in Grand Hyatt Denver's over 52,600 square feet of flexible meeting and event space are five large ballrooms and fourteen meeting rooms as well as the renowned Pinnacle Club. From its lofty perch on the 38th floor of the adjoining office tower, the entire Rocky Mountain Front Range is clearly visible through floor to ceiling windows. Among its recognitions, Grand Hyatt Denver is the recipient of the AAA 4-Diamond Award and Trip Advisor's Certificate of Excellence.

About GBAC, a Division of ISSA

Composed of international leaders in the field of microbial-pathogenic threat analysis, mitigation, response and recovery, the Global Biorisk Advisory Council (GBAC), a Division of ISSA, provides training, guidance, accreditation, certification, crisis management assistance and leadership to government, commercial and private entities looking to mitigate, quickly address and/or recover from biological threats and real-time crises. The organization's services include biorisk management program assessment and training, Forensic Restoration® response and remediation, the GBAC STAR™ facility accreditation program, training and certification of individuals and consulting for building owners and facility managers. For more information, visit www.gbac.org.

About ISSA

With more than 9,300 members—including distributors, manufacturers, manufacturer representatives, wholesalers, building service contractors, in-house service providers, residential cleaners and associated service members—ISSA is the world's leading trade association for the cleaning industry. The association is committed to changing the way the world views cleaning by providing its members with the business tools they need to promote cleaning as an investment in human health, the environment and an improved bottom line. Headquartered in Northbrook, Ill., USA, the association has regional offices in Mainz, Germany; Whitby, Canada; Parramatta, Australia; Seoul, South Korea; and Shanghai, China. For more information about ISSA, visit www.issa.com or call 800-225-4772 (North America) or 847-982-0800.

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