



HYATT™

CONTACTLESS CARE

Our safety measures for less direct contact at Hyatt hotels in Germany

We look forward to welcoming you back to Hyatt hotels in Germany. Providing a safe and clean environment for colleagues and guests is a top priority for us, and we always want guests to feel confident in the care we will provide. We are committed to upholding the highest standards of cleanliness and contactless care.

PLAN YOUR ARRIVAL



- Online check-in on [hyatt.com](https://www.hyatt.com) or via the World of Hyatt app
- Submit housekeeping preferences online
- Get all information about our global care and cleanliness commitment on [hyatt.com](https://www.hyatt.com)

RELAX DURING YOUR STAY



- Clean communication signage explains our extra hygiene measures
- Digital hotel guest information
- Mobile room entry in selected hotels

ENJOY SAFE SERVICES



- Submit guest-requests via the World of Hyatt app
- Online newspapers and magazines
- Digital contact options via World of Hyatt app and Twitter @HyattConcierge
- Digital restaurant and room service menus
- Contactless delivery for in-room services

WHEN WE SAY GOODBYE



- Receive and view your bill online in PDF format for easy sharing and saving, no paper required
- Contactless payments at the front-desk

WANT TO COME AGAIN?



- Contactless rebooking via the World of Hyatt app and no need to revisit the front-desk to plan your next trip

WORLD
OF
HYATT™

PARK HYATT™

ANDAZ™

GRAND | HYATT™

HYATT
REGENCY™

HYATT
house™

HYATT
PLACE™