



Dear Valued Guest,

At Hyatt Centric Park City, the safety and wellbeing of our guests and colleagues is always a top priority. We have been closely monitoring the fast-evolving COVID-19 situation which was declared a global health emergency by the World Health Organization on January 30, 2020.

In light of the most recent developments and for precautionary measures, Hyatt Centric Park City is following the recommended procedures and protocols of the Summit County Health Department.

For precautionary measures, recreational facilities including gyms, locker rooms, saunas, swimming pool, and jacuzzi will be temporarily closed until further notice. In the meantime, Escala Provisions Company will remain in operation with select food service and offerings. Hand sanitizer for guest usage has been placed at each elevator and entrance area as well as at high contact surface areas. We are also cleaning our facilities and equipment regularly with the recommended disinfectants approved by the EPA.

All of our hotel associates have been carefully briefed on this situation, and on the importance of personal hygiene as the most effective way to prevent the spread of the illness. All colleagues are outfitted in face coverings.

Upon arrival, the hotel will be providing an enhanced check in experience to demonstrate care during these unprecedented times so that we can do our best to keep our guests healthy and safe.

Attached is the hotel's list of initiatives that we are performing to enhance the overall hygiene and wellbeing of the hotel environment.

Sincerely,
Hyatt Centric Park City Team