

HYATT CENTRIC®

THE WOODLANDS

A MESSAGE TO OUR GUESTS

Hyatt Centric The Woodlands is committed to caring for our guests, colleagues and customers. Protecting your safety and wellbeing is our top priority. The hotel has been closely monitoring updates and recommendations from various health organizations including the Center for Disease Control and Prevention (CDC) and the World Health Organization (WHO). To promote health and safety and to follow social distancing guidelines, the services listed below have been modified.

HOUSEKEEPING SERVICE

To limit exposure of our guests and team members, occupied guestrooms will no longer be serviced daily. Should you need your room serviced we request that you inform the front desk at least one day prior. Your room will be serviced at a pre-arranged time and we will require that the room be vacated while it is being serviced.

If you require any supplies such as bathroom amenities, towels, toiletries etc. we will have staff available to bring you these items between the hours of 9:00 AM-4:00 PM. These items will also be available for pick up from the front desk 24 hours.

Please dial "0" should you need to arrange housekeeping service or have a request.

FOOD & BEVERAGE SERVICE

To promote health and safety we have temporarily suspended restaurant and bar operations. We will continue to offer Food and Beverage items at our Lobby Market 24 hours a day. The Lobby Market is located next to the front desk and offers a variety of breakfast items, snacks, soft drinks, beer, wine and pre-mixed cocktails.

POOL

The hotel pool is located on the 2nd floor and is open from 6 AM to 10 PM daily.

While at the pool, we ask you to practice physical distancing when swimming or lounging.

Alcoholic beverages purchased through the hotel may be consumed at the pool. Glass containers are not permitted in the pool area. If purchasing a glass bottle, please ask the front desk for a non-glass alternative.

With warm regards,

Roberto Intriago

General Manager

Please scan the QR
code with your smart
phone for a full list of
hotel services.

