



125 Wolf Road; Albany, New York 12205

Ryan Marx
Convention Services Manager
Hyatt Regency Rochester
125 East Main Street
Rochester, NY 14604

Back to Basics



November 9, 2009

Dear Ryan,

I wanted to take a moment to thank you and all the Hyatt Hotel Staff for the exceptional service you provided to us for the New York School Nutrition Association's 2009 State Conference- "Back to Basics a Recipe for Success." My committee and conference attendees alike were very impressed with conference facilities and the level of customer service that was afforded our group at the Hyatt Hotel. Comments were made about the creative "Fish" Luncheon and Beautiful President's Reception along with the Gourmet Coffee Break and comfortable conference rooms.

With your assistance and guidance; our committee was able to put forth a top notch conference within the constraints of the, economy driven, reduced budget. I can not thank you enough for all the little extras that you took care of on our be-half....even being a shoulder when needed for an occasional stressful moment here and there.

I look forward to a continued partnership with the Hyatt Hotel in Rochester as our state conference will return to Rochester again in the not so distant future. Please express my thanks to all the members on your team as they did provide the right ingredients that gave us the "recipe for success" that we were looking for.

Warmest Regards,

Debbi Beauvais, RD SNS

Conference Chair
Debbi Beauvais, RD SNS
Program Committee
Karen Bronson Clark, SNS
Program Chair
Warren Bushart
Janet Elman SNS
Debi Naples
Meals & Entertainment
Roberta D'Agostino
Pauletto Vangelow
Exhibits
Paul Palmer
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