



don't just take our word for it....

"I am writing to express my thanks to all your staff for the great experience they allowed me to have during my recent stay at Hyatt Regency Coolum while attending the recent BAFA Conference. From the moment I arrived, to the time I departed every one of your staff made me feel most welcome and were always courteous and helpful. On several occasions your staff went above and beyond the normal call of duty and did it without batting an eyelid with a smile on their faces. From the girls at the poolside function and the guys on the shuttle buses, to your restaurant staff, all of them did a great job! I have lived in Australia now for the past 23 years and I would rank your people up there as some of the best in all the hotels I have stayed in. They are a credit to you. I will certainly look forward to my next visit to Hyatt Regency Coolum."

Jim Merrigan

General Manager
Maltacourt Australia

"I am writing to thank you and also ask you to pass my thanks on to staff at Hyatt Regency Coolum who worked on our recent PIA conference both prior and during the three day event. I must say, it was a pleasure to work with every one of Hyatt's staff (along with onsite audiovisual staff) who were all very professional and attentive. Their extremely helpful and very positive attitude was noticeable in all staffing areas, from the catering teams, right up to the management team that worked on our event. In my role as Division Manager for the PIA, but also as a Professional Conference Manager, I can honestly say that Hyatt Regency Coolum's team made it an extremely pleasurable conference. Also, the venue is superb - something that was mentioned time and time again in many of our delegate evaluation forms. Again, thank you for such an enjoyable experience. I hope to work with you again in the future."

Kaye Duggan

Division Manager
PIA Queensland Division

"Thank you all so much for making our conference such a memorable experience, it was a long time coming and with much effort on your part, but it was certainly worthwhile in the end. I have received nothing but praise and accolades from everyone who attended, a comment was made that it was the best regional conference we have held - particularly regarding the venue, service and excellent quality."

Deborah Groves

Development Manager
Australian Scholarships Group

"I just wanted to send you all a personal note to thank you so much for your tremendous efforts leading up to and during the GE Capital Leadership Meetings. It was an absolute pleasure to work with every one of you. Your professionalism, experience and calmness with a sense of humour allowed me to get my job done. I have had some great notes from guests thanking me for their smooth and flawless stays and I just wanted to share with you my gratitude. I will not hesitate to recommend Hyatt Regency Coolum for future conferences and personal stays. Once again, thank you and I look forward to working with you again in the future."

Anastasia Koulaxizelli

Internal Communications
GE Capital





“Just wanted to let you know how much we have enjoyed having our conference at Hyatt Regency Coolum. The venue worked well for us, the quality of the food was very good and your staff across all areas were simply outstanding. Nothing was ever too much trouble and they always seemed to go that extra mile - a team you should be very proud of. The feedback we have had from both our members and vendors has been extremely positive, which has made it one of our best conferences ever. Please pass on our sincere thanks to all your team members for putting in and making our event so successful.”

Graham Dear

General Manager
Leading Edge Computers

“The level of service and care provided by every member of your team exceeded my expectations. I have worked with several large and small venues around Australia and was thoroughly impressed by the high standard of care we received from your team - from the minute we walked onto your property and were greeted with smiles, to the moment we left. You have an amazing staff who are friendly, helpful and accommodating. It truly was an event organisers dream venue to work with. From start to finish I enjoyed the entire process of working with Hyatt Regency Coolum. The pre-planning was a breeze, we had no surprises onsite, everything was setup according to plan and not even the finest detail was overlooked. You have a beautiful venue topped off with an outstanding team. Well done to everyone and I am looking forward to our next conference with you.”

Melissa Gregory

National Events Manager
Financial Planning Association of Australia Limited

“I must say that we were highly impressed with the facilities, management and more importantly, the staff you have at Hyatt Regency Coolum. The whole process was executed to perfection. I need to give a special mention to your banquets teams for ensuring all of our events ran flawlessly. Again, their dedication and knowledge made my job easier and many of the delegates commented that they were impressed with just how smoothly the whole event ran. The dinner in Eliza's was exemplary as was the service. Our attendees were well looked after and everyone had a fantastic time. Thank you all again for a fantastic experience. You have a great team working up there on the Sunshine Coast.”

Jason Sowter

NSW & ACT Area Manager
MBE (Australia) Pty Ltd

