

Meeting Concierge Bios

In this age of electronic customer service there are some things that phone and e-mail can't replace. Like a real person at your side, whose single goal is making sure your event is a success. Our Meeting Concierge position will act as a liaison between your group and the hotel departments. Best of all, from pre-inspecting your meeting room until your last attendee departs the hotel, this role will serve as the central point for handling any special needs or requests. Remaining highly visible throughout the event, your Meeting Concierge will stand in as a meeting planner's day of assistant, available via e-mail, phone or text message during your entire event. Our Meeting Concierge team will dedicate all efforts to ensure a flawless event.

Introducing our Meeting Concierge team



Kathleen Hansen started her career with Hyatt Hotels in Chicago, IL and continued her work experience in hospitality and event management. Kathleen is a wealth of knowledge when it comes to hotel meeting facilities, group dynamics, overall event details and food and beverage service. With a true desire to satisfy the needs of her meeting and event planners quickly, efficiently and with a smile, Kathleen ensures all set-up, food and beverage, and audio visual requirements are set and ready before a meeting planner arrives. She looks forward to welcoming new and returning meeting & event planners to Hyatt Regency Bellevue and helping to make their meeting goals a reality.



Lindsey Dailey graduated in May of 2009 with a Bachelor of Arts in Consulting and began her career with Hyatt in July of 2009 as a Front Desk Agent. The core factor in all her previous work experience, and current position, is superior customer service. Lindsey is a people person at heart and genuinely cares about your experience at the Hyatt Regency Bellevue. She is here to delight you and help with any and all of your needs so that you can feel relaxed and confident throughout your event. Lindsey would like to extend her warmest welcome to all meeting & event planners and truly appreciates your business.